

# ADVANCED

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## ACTUATORS LIMITED

### AFTER SALES SERVICES





**In today's market time is a precious commodity, specifically when it comes to downtime of your plant.**

Not only do you want reliability in the products you use but for those instances when you need service or a repair it's imperative you have good local support.

At Advanced Actuators Limited we offer just that.

Through our team at Advanced HQ or working with our distribution network we offer the following;

- Trained technicians for either commissioning or repair work
- Spares holding of key items to reduce lead times
- A dedicated repair facility at your local distributor
- Planned routine maintenance programs
- 24 hour call out
- On line technical query service
- For certain products we can remotely monitor key components such as bearing life of electric motors and build this in to a service package
- Initial site survey of the actuators and a report on our recommendations
- With our 35 years of designing and building hydraulic actuators we can offer these services on the majority of other hydraulic actuators manufactured by others.
- Warranted repairs using genuine parts

**Our repairs operations are designed to give you peace of mind so when the goods are returned to you they work.**

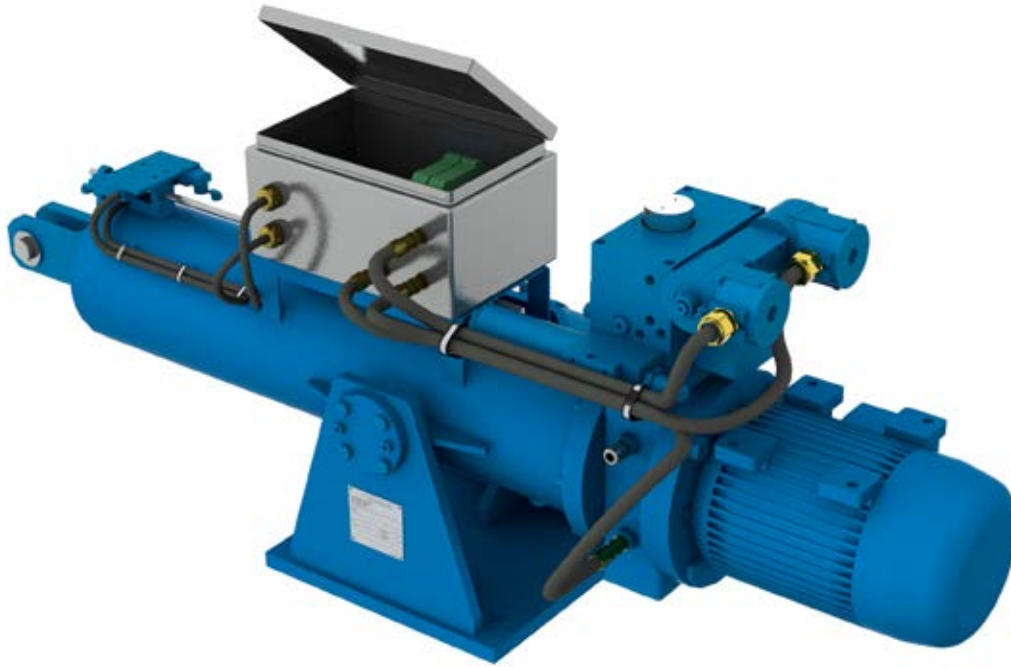
Our standard repair service includes:

- Initial inspection on receipt of goods including a function test if possible.
- Full strip down of the unit.
- Inspection of all items from which a report will be generated as to our findings which includes photographs of the stripped unit and any damaged parts.
- On acceptance of the report the unit is rebuilt, tested and if time allows repainted.
- A test certificate is issued with each repaired machine showing the parameters it was tested to.

We will advise where your nearest repair centre is located







#### Local Service Centre Contact info

ADVANCED ACTUATORS SERVICE AND REPAIRS  
Unit 4 Ryefield Way, Silsden, West Yorkshire, BD20 0EF United Kingdom  
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**www.advanced-actuators.com**

For our UK repairs team call **08707 576664** or email **service@advanced-actuators.com**